

1. Log in to your profile at mydashboard.timeto.com (using the same email address and password that you used to register with)
2. If you are unable to remember your password, click on the 'Forgot your password?' option (see image below)
3. This will take you to a new page (see image below) where you will need to enter the email address that you used to register
4. This will prompt an email to be sent to you that will include a link to reset your password

*If you have any issues with this process, please contact support@activenetwork.com and they will be able to help you to reset your account.

